



YMCA OF GREATER SPRINGFIELD

# CLOSING & CANCELLATION POLICY

YMCA OF GREATER SPRINGFIELD

## GENERAL CANCELLATIONS AND CLOSINGS

While we make every attempt to maintain daily operations, occasionally situations occur where it is necessary to close the facility or cancel programs. It is our goal to provide you with the most up-to-date information possible through the media, and via our website, Facebook and Twitter. Due to the volume of members and participants, we are not able to make personal phone calls to every individual. Therefore, we will post updated information on: Website - [www.springfieldy.org](http://www.springfieldy.org) or Facebook - YMCA of Greater Springfield.

If classes are cancelled in the unusual event of instructor illness, signs will be posted in our facilities.

## REGULAR HOLIDAY PROGRAM AND CLASS INFORMATION

Group exercise classes will be held on holidays and school vacation times as long as the family center is open. Programs (youth sports, aquatics, lesson, etc) will run as posted each session in the program guide.

## STATE OF EMERGENCY CLOSINGS

If a State of Emergency is declared in a town containing one of our family or outreach centers, all programs will be cancelled at that location. Please check the website and Facebook pages for updates in the event of a state of emergency, as the facility may also be closed depending on the circumstance.

## WEATHER & UNFORSEEN CIRCUMSTANCE (*School Closing Policy*)

### Downtown Springfield Y

If school in Springfield, West Springfield, Chicopee or East Longmeadow is closed or delayed, there will be no morning group exercise classes, aquatics classes or child development classes. Please check our website and social networks or call our Welcome Center for updates on afternoon programming.

### Scantic Valley Y Family Center

If school in the Wilbraham/Hampden school district is closed or delayed, there will be no morning group exercise classes, aquatics classes or child development classes. Please check our website and social networks or call our Welcome Center for updates on afternoon programming.



[springfieldy.org](http://springfieldy.org)